

Namaste Yoga Safari Namibia

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TERMS AND CONDITIONS

BOOKING/PAYMENT

A contract is only valid upon completion of the booking form, to which these Terms and Conditions are attached.

Once an enquiry has been received through Namaste Yoga Safari Namibia or any other method provided for on the Website, payment details, together with the booking form, will be sent to you.

A non-refundable deposit of EU 500 is required in order to secure your place on the retreat. The booking form, once completed, must be returned to Namaste Yoga Safari Namibia and proof of payment of the deposit must be attached thereto. Upon receipt of the completed booking form together with the proof of payment of the deposit, Namaste Yoga Safari Namibia will send an invoice to you for the remaining balance. The remaining balance should be paid in full 45 days prior to the retreat date which will be indicated on the invoice. The full price of the retreat is indicated on the Website.

Placement in the retreat will be forfeited if full payment is not received on time. Should a cancellation be made 90 days or more prior to the retreat date, your deposit may be applied towards another retreat within 12 months from the initial retreat should you wish to attend another retreat. Should cancellation be made less than 90 days prior the retreat date, the provisions of the clause entitled "Refund and Cancellation Policy" below relating to cancellations made 60 or less prior to the retreat date will apply. If the reservation is made less than 30 days prior to the retreat date, 100% payment is payable within two days of making the reservation to guarantee or confirm the reservation.

REFUND AND CANCELLATION POLICY

Should cancellations be made less than 90 but more than 60 days prior to the retreat date, payments will be refunded less the non-refundable deposit and minus a €150 admin/bank processing fee. When cancellation is made less than 60 and more than 30 days prior to retreat date, 50% of the retreat cost will be refunded less the admin/bank processing fee and the non-refundable deposit. If cancellation is made less than 30 days prior to the retreat date, no payments will be refunded. However, if someone else takes your place then a refund will be made on the same basis as in the case of a cancellation made less than 60 days and more than 30 days prior to the retreat date.

COSTS

Costs included in the price vary for all retreats. Flights, Travel insurance and gratuity is not included.

TRAVEL ARRANGEMENTS

All travel arrangements (limited to flights only) remain the responsibility of the participant, and should be made at your own cost. Namaste Yoga Safari Namibia will not be held liable for any consequences resulting from delays and cancellation from any of the companies used or any irregularities in your documentation required for travel.

INSURANCE AND HEALTH

Travel insurance remains the responsibility of the retreat participant. Travel Insurance should cover cancellations, sickness, losses and all the usual risks. Please ensure that you advise the staff should you have any health conditions that require special attention as well as medication you are taking before your booking. Should you experience any injury or discomfort during any activity during the retreat, you must consult a member of the retreat team immediately.

AMENDMENTS BY NAMASTE YOGA SAFARI NAMIBIA

Changes to the schedule might occasionally occur. This would include a change in therapists, yoga instructors and any other arrangements. Even though changes are usually minor and participants will be advised at the earliest possible date, we reserve the right to do so at any time.

CANCELLATION BY NAMASTE YOGA SAFARI NAMIBIA

Namaste Yoga Safari Namibia reserves the right in any circumstances to cancel a retreat, in which case we will offer a full refund of all monies paid. In particular, retreats require a minimum number of at least 50% of the participants to have booked by two weeks before the start date. If this minimum number is not reached by that date, we may cancel and refund the money to you. In no case will we cancel a retreat less than 2 weeks before the scheduled departure date, except for reasons of force majeure, or failure on your part to pay the final balance.

OUR LIABILITY TO YOU

(a) We accept the responsibility of ensuring that the retreats are supplied as described on the Website and that services provided at the retreat venues will be at a reasonable standard.

(b) We do not accept any liability for cancellations, delays or changes caused by war, threat of war, terrorist actions or threats, closure of airports, civil strife, industrial action, natural disaster, other Acts of God (including but not limited to animal attacks), technical problems to transport, staff cancellations, unforeseen changes in your personal circumstances or other events beyond our control.

(c) We are not liable for any injuries you may sustain during or on route to the retreat. Retreat therapies are undertaken at your own risk. Should you experience any injury or discomfort during any activity during the retreat, you must consult a member of the Retreat team immediately. As professional yoga teachers we will take all steps necessary to not push guests beyond their limits. The yoga classes we give are restorative and nothing too

demanding. You also agree that we will not be held liable for any medical or psychiatric conditions which may develop during or subsequent to the retreat. Finally, we are not liable for loss of or damage to, your personal property.

GROUP BOOKINGS

Where bookings are made on behalf of several individuals, the booking will be conditional on the person signing the booking form having authorization from all the individuals named on the booking form to enter into this contract. Such authorization need not be investigated or proved by Namaste. A deposit from every group member is required. Should any of the group members not be able to come for the retreat for any reason, the deposit will be forfeited.

COMPLAINTS

If you experience a problem during your retreat, please inform a facilitator immediately and he/she will endeavour to put things right. We however cannot guarantee the proportion of male/female guests in any group, and we will not be responsible for individual behaviour.

DISCLAIMER

Namaste Yoga Safari Namibia will not accept any liability for theft or damage to personal belongings, personal injuries, death, illness, act of negligence or medical conditions that develop during or after the holiday, or any costs, cancellations or changes incurred as a result of fire, natural disaster, airport closure or any other events beyond our control.

PRIVACY POLICY

All information will be treated with the strictest confidence. Namaste Yoga Safari Namibia will not share your contacts and personal information with any third parties.



NAMaste
YOGA SAFARI

Namaste Yoga Safari Namibia

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